Responsible Gaming Policy

Responsible Social Gaming Policy for yoursocialcasino.org
Effective as of 26 December 2025

Seopilot LTD, the operator of the yoursocialcasino.org website and an affiliate of the Seopilot platform, is committed to protecting our users and promoting responsible social gaming as part of our customer care and social responsibility. We recognize that our platform is a form of social entertainment and should be enjoyed responsibly and in moderation.

1. General Provisions
This Responsible Social Gaming Policy ("Policy") outlines the tools, resources, and principles available to our users to promote a healthy and controlled entertainment experience. This Policy may be updated at any time, and such updates will be effective immediately upon posting. It is an integral part of and incorporated by reference into our Terms of Use.

2. Responsible Gaming Control Tools
We provide the following tools to help you manage your entertainment experience:

Active Reminders: During your session, you may receive periodic system reminders about your activity.

Account History: Your account provides access to a detailed activity log showing your game history, session duration, and use of in-game virtual currency (Progress Points). This information is for your personal reference only.

Purchase Limits: You can set personal daily, weekly, or monthly limits on the optional purchase of Progress Points. Decreasing a limit takes effect immediately. Increasing a limit requires a mandatory waiting period (e.g., 24 hours).

Session Time Limits: You can set a maximum duration for a single gaming session. The system will notify you when you are approaching this limit.

Reality Checks: You can enable pop-up notifications that will appear at your chosen intervals to inform you of your current session duration.

3. Time-Out and Self-Exclusion
If you feel you need a break from the platform, we offer the following tools:

Time-Out: A short-term break for 24 hours, 72 hours, or 7 days. During this period, access to your account will be temporarily suspended. A Time-Out request must be submitted via customer support. Once activated, it cannot be cancelled early.

Self-Exclusion: For a longer break, you can request self-exclusion for a period of 1 month, 3 months, or 6 months. This is a serious decision, and during the chosen period:

Your account will be deactivated, and you will not be able to log in.

Early reinstatement of access is not possible.

Attempting to bypass this restriction by creating a new account constitutes a violation of our Terms of Use and will result in the permanent closure of all associated accounts.

To request a Time-Out or Self-Exclusion, please contact our customer support via the channels provided on yoursocialcasino.org.

4. Self-Assessment and External Support Resources
We encourage our community to prioritize well-being. If you are concerned about your entertainment habits or those of someone you know, we recommend:

Taking a self-assessment test (available from various reputable online sources).

Contacting professional support organizations. We are not affiliated with these groups, but they offer valuable help:

Gaming Addicts Anonymous (GAA): A fellowship for individuals recovering from problems associated with excessive gaming.

National Council on Problem Gambling (NCPG): Provides confidential help and resources. Website: www.ncpgambling.org, Crisis Line: 1-800-522-4700.

5. Principles of Social Gaming and Important Considerations

Randomness: All game outcomes are determined by a certified Random Number Generator (RNG), ensuring fairness. Each result is independent and random.

Entertainment Focus: It is essential to understand that:

The concept of being "due for a win" is a fallacy; probabilities do not change based on previous outcomes.

Games on our platform are designed for entertainment using Progress Points, which have no real-world value.

Our services are not a method to earn money, solve financial problems, or generate income of any kind.

6. Tips for Balanced Enjoyment

Set time and budget limits for yourself before playing.

Take regular breaks.

Do not use our services if you are upset, stressed, or under the influence of substances.

Remember that this is just one form of entertainment among many.

Never chase losses of virtual currency (Progress Points).

7. Protection of Vulnerable Persons
Our services are intended for responsible adult entertainment. We strongly advise against using our platform if you:

Are under the age of 21.

Have a history of addiction (gaming, gambling, or otherwise).

Are experiencing financial hardship or significant emotional distress.

Do not fully understand the nature of our social gaming entertainment and the use of virtual Progress Points.

Parental Responsibility: If minors have access to your devices, use parental control software to restrict access to our website.

8. Company Commitments

Staff Training: Our customer support team is trained on the principles of responsible social gaming to assist users appropriately.

Third-Party Inquiries: Concerned loved ones may contact us regarding a user's activity. We will treat such inquiries confidentially and, upon verification, may take action in accordance with this Policy.

Proactive Monitoring: We reserve the right to apply restrictions or self-exclusion to an account if user behavior indicates a loss of control, attempts to circumvent limits, or based on a verified third-party request.

9. Confidentiality and Policy Review

All inquiries and actions related to responsible social gaming are handled with strict confidentiality. We are committed to reviewing this Policy regularly to align with industry best practices and our commitment to user well-being.

Operator: Seopilot LTD, 17 Theklas Lysioti Street, Pissas Building, Flat/Office 50, 3030, Limassol, Cyprus

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